

NOTICE:

Electronic 835 Transaction Remit Posting

Dear Health Choice Arizona and Health Choice Integrated Care Providers,

HCA and HCIC is aware of an issue related to Electronic 835 Transaction Remit Posting for claims with the 'NR' or '98' Reason Code. This issue caused duplicate adjustment codes to generate on the 835 and print to the remit.

Health Choice conducted a 'system update' on 10/24/2017 resolving this issue. A report of impacted 835 remits have been identified and the 835 electronic transactions have been recreated and will be re-sent to providers during the week of 11/13/2017.

We thank you for your patience and understanding.

